

MOBILE A NEW WORLD FOR BUSINESS

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Agenda









Connect your organization to maximize benefits







Customers

Employees

Partners

Benefits = RRR

REACH

RETENTION

REVENUE

Empowerment to reach customers & partners

- Innovate new business
- Engage Partners and Customers in your processes
- Extend content & services to partner extranets
- Streamline web publishing
- Optimize Internet search to attract a larger audience

Build engaging personal and community web experiences

- Offer self-service to partners, customers, employees
- Foster online communities
- Use personalization and targeting to grow loyalty

Grow revenue and control costs online

- Gain new Customers
- Sell products or services
- Monetize content through ads or subscriptions
- Reduce web infrastructure cost and complexity

Enabling business with new devices

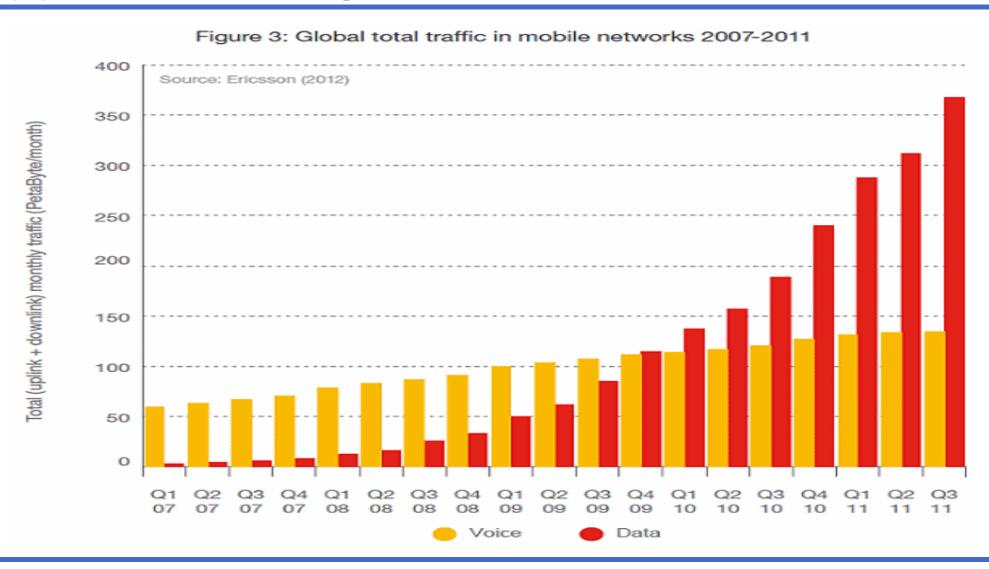
People need to leverage experience across PC, phone, and browser



The cloud on your terms



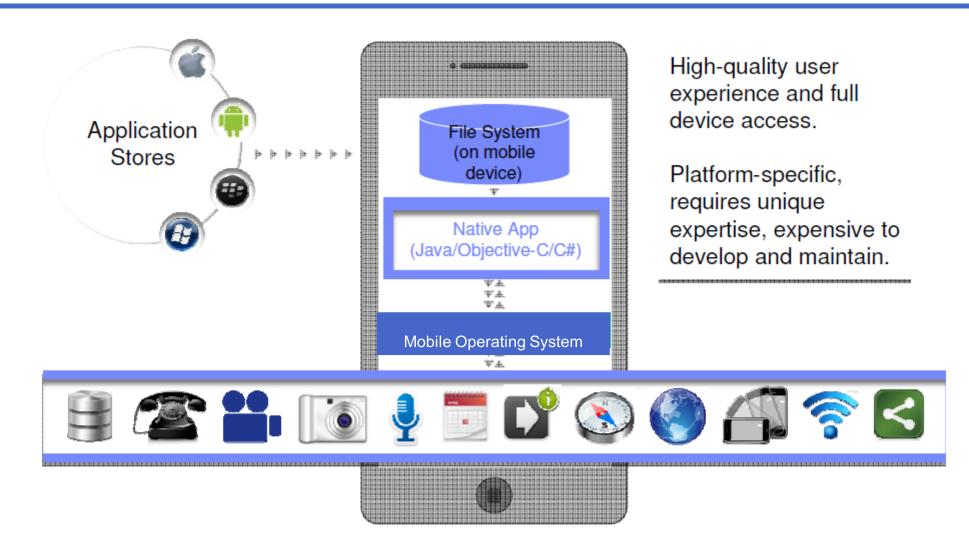
App Data is taking over voice



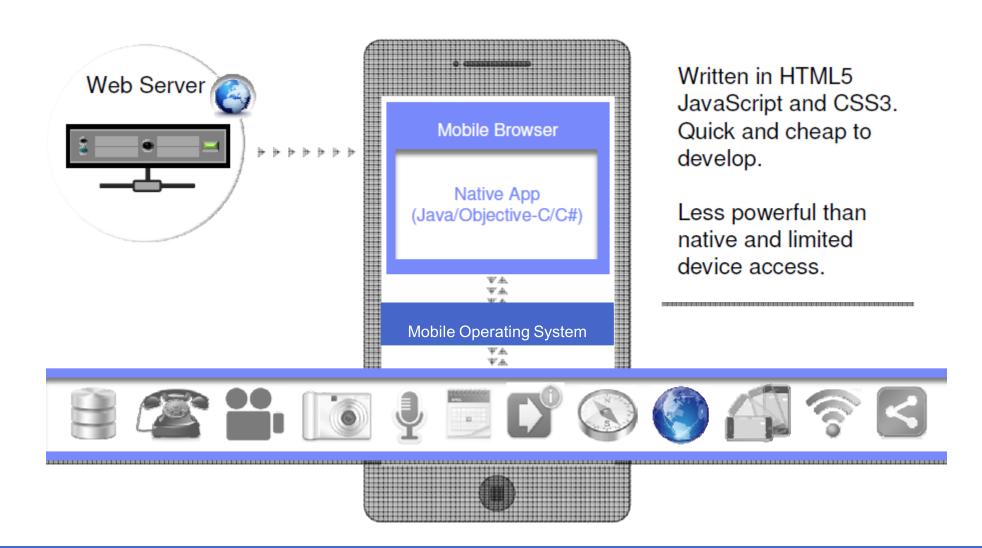
Need to be open and complete



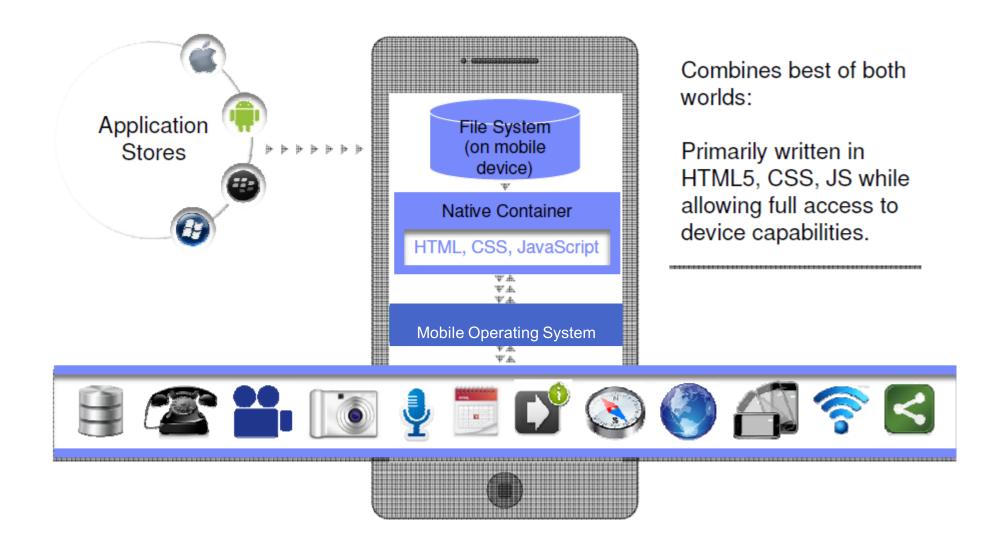
Downloadable/Native apps



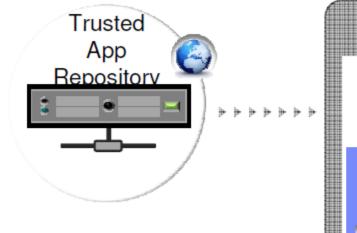
Web apps

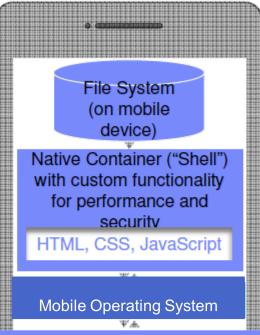


Hybrid apps



Trusted shell approach





Allows development of downloadable apps without any knowledge of native development languages.

Dedicated teams with native expertise can provide custom native capabilities and security functions to app developers.















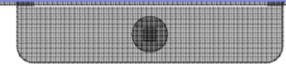














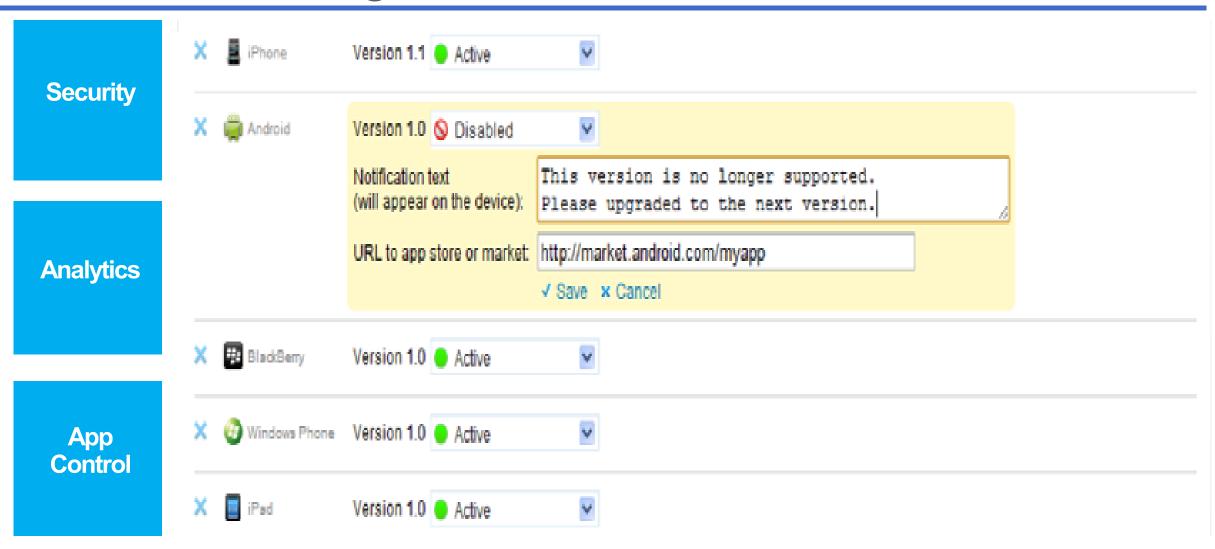
Tools ease applications development



Deployment process to a store



Some Challenges



Need to be real-time ... In-line Fraud Reduction

- Anti-Fraud
 - Device Identification
 - Anti-fraud Scorecards
 - IP Address anti-fraud
- Authentication
 - One-to-many, Many-to-one Access Management
 - Step-Up multi-factor authentication
 - 2-factor authentication
- Security
 - Global Policy enforcement
 - Soft-lock



Payments

- SMS transactional payments
- Direct Mobile Billing
- Direct Carrier/Bank cooperation
- Mobile Web Payments
- Contactless NFC

Cyprus is moving towards a digital economy



- eGovernment, eBanking, eInsurance, eProcurement, eInvoicing ...
- >Citizens and Business will enter the digital age in order to do business.
- >Businesses will transact with Banks and Government using eServices.

Turn mobile capabilities into new opportunities











A mobile portal experience ... at your fingertips





Global Mobile App Examples

Business

Travel

Social Network







News

Lifestyle

Education

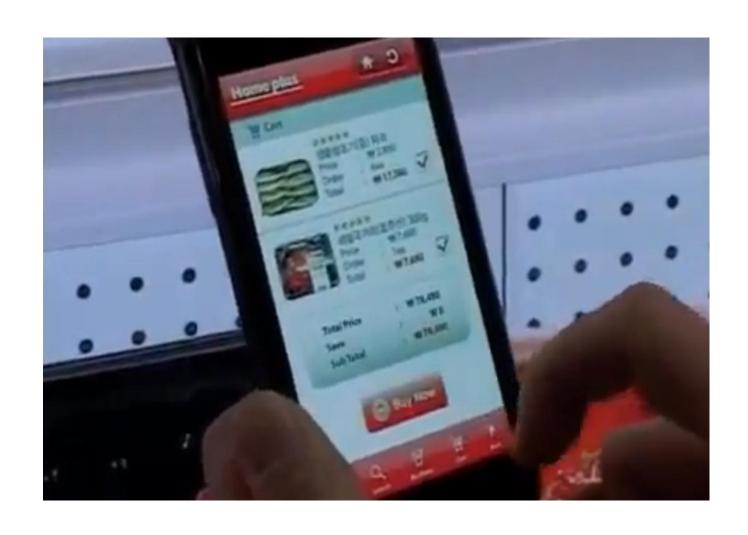








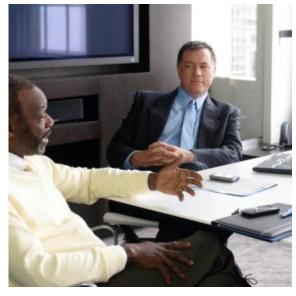
It's all about creating a Competitive Advantage



Simply ... Connect Your Organization







Customers

Employees

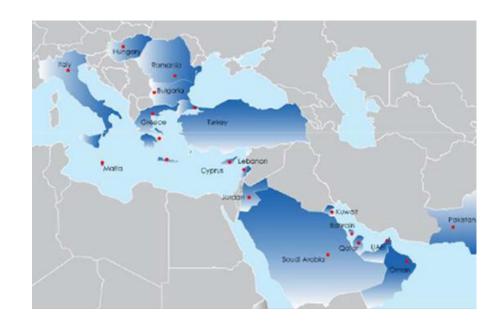
Partners



REACH - RETENTION - REVENUE



- > Global Business Consulting
- > Global Solution Development
- > 9 Vendor Certified Competencies
- -Mobile Applications
- -Portals / Web Content Management / Collaboration
- -Business Intelligence
- -Enterprise Content Management / Business Process Management
- -Custom Development / Business Process Integration
- -eCommerce



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